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NOTICE!

City of Poteet Resident,

We are pleased to announce that you can now view your Water Usage online! To set up your account we will need to update some information on your utility account like your email and cell phone number. Please contact city hall or come in to get this information updated as soon as possible, and to receive assistance on how to set up your account step by step. Once we have received your updated information, you will receive an email requesting to sign up to the following website: <https://usportal.temetra.com>

On this website, you will be able to:

- Track your water usage by the year, month, day, and hour
- Set up alarms to get notified when you have a leak, or any errors on your meter
- View your daily water consumption

We are excited to announce the launch of a new mass text notification program designed to keep our community informed and connected. This initiative will allow us to share important updates, alerts, and announcements directly to your mobile phones. To ensure you receive timely information, we encourage all residents to sign up for this free service. Simply provide your cell phone number to join our notification list. Whether it's updates on city events, emergency alerts, or community news, this program will help us keep everyone in Poteet informed. To sign up, please fill in the information below and return with your water bill. If you have any questions please call city hall (830)742-3574 or text at (830)276-1106 or visit our website at www.poteettx.org.

Sincerely,

Utility Billing Department

Please return this portion with the following information:

NAME ON ACCOUNT:

EMAIL:

CELL PHONE NUMBER:

MAILING ADDRESS:

The City of Poteet is an Equal Opportunity Provider and Employer

To File a complaint of discrimination, write USDA, Assistant Secretary of Civil Rights, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, S.W., Stop 9410, Washington, D.C. 20250-9410, or call (866) 632-9992 (English), or (800) 877-8339 (TDD) or (866) 377-8642 (English Federal-relay) or (800) 845-6136 (Spanish Federal-relay)