



CITY OF BURNET • UTILITY BILLING
RESIDENTIAL APPLICATION AND AGREEMENT
PLEASE PRINT

P.O. Box 1369
301 E Jackson St
Burnet, TX. 78611
Phone (512)756-6093
Fax (512)756-8560
Email utilities@cityofburnet.com

DATE OF CONNECTION: _____

ACCOUNT HOLDER: ☐ Owner ☐ Renter		
SERVICE ADDRESS:		
PRIMARY APPLICANT (First MI Last): (ID Required)		
SOCIAL SECURITY #:		DRIVER'S LICENSE #:
DATE OF BIRTH: ARE YOU OVER 65 YEARS OF AGE ☐ YES ☐ NO		STATE OF ISSUANCE:
PRIMARY PHONE:	SECONDARY PHONE:	EMAIL:
MAILING ADDRESS (if different)		
Unless I check NO below, I authorize the City of Burnet to send me automated notifications via phone call, text message, email and through the City's mass alert system. I understand that these notifications may include important updates, emergency alerts and general city communications. I acknowledge that standard message and data rates may apply, and I may opt out at any time by contacting the City Utility Department. The City of Burnet is not responsible for any delays or failures in message delivery. ☐ NO, I do not wish to receive notifications		
SECONDARY APPLICANT (First MI Last): (ID Required)		
SOCIAL SECURITY #:		DRIVER'S LICENSE #:
DATE OF BIRTH: ARE YOU OVER 65 YEARS OF AGE ☐ YES ☐ NO		STATE OF ISSUANCE:
PRIMARY PHONE:	SECONDARY PHONE:	EMAIL:
Unless I check NO below, I authorize the City of Burnet to send me automated notifications via phone call, text message, email and through the City's mass alert system. I understand that these notifications may include important updates, emergency alerts and general city communications. I acknowledge that standard message and data rates may apply, and I may opt out at any time by contacting the City Utility Department. The City of Burnet is not responsible for any delays or failures in message delivery. ☐ NO, I do not wish to receive notifications		
EMERGENCY CONTACT #1:		
PHONE:		EMAIL:
EMERGENCY CONTACT #2:		
PHONE:		EMAIL:

REQUEST ELECTRONIC BILLING ONLY ☐ YES ☐ NO

Signature on the back ➡



AGREEMENT

The undersigned hereby makes application for and agrees to take from the City of Burnet the service or services covered by this application at the address given above, and agrees **on or before the twentieth (20th) day of billing, each month, to pay the City for such services** furnished to the Consumer during the period for which said billing is rendered, according to the amount thereof as established by, and in accordance with, the standard rates of the City as from time to time established for such class of service. The City shall not be obligated under this agreement to furnish any service of a type or character not available from the existing lines or facilities of the City. The Consumer agrees to permit the authorized agents of the City free access to premises of the Consumer for the purpose of inspections prior to the connection(s) of service of a type or character to determine that all service types comply with all applicable local, State, and Federal Building Codes.

The Consumer agrees to permit the authorized agents of the City free access to premises for the purpose of connecting, disconnecting, inspecting, testing, reading meters, repairing or removing any property of the City, and agrees not to permit anyone other than authorized agents of the City to molest or otherwise tamper with the property of the City or to remove its seals. The City makes reasonable provisions to ensure satisfactory and continuous service, but it does not guarantee continuous service and will not be liable for loss or damage caused by accidents or conditions which it could not have foreseen or over which it has no control. The Consumer agrees that this application and agreement is subject to all City Ordinances and Regulations covering the services mentioned, and that such Ordinances and Regulations are a part of this agreement.

Consumer authorizes the City to request and retain a credit report, payment history, and/or service verification on any person or entity making application for utility service from the City. This information may be used when establishing the required deposit pursuant to Sec. 110-6(e) of the Code of Ordinances. The City shall report to credit service(s) relevant payment information on all persons or entities listed above when payment of the utility account remains delinquent for more than ninety (90) days. The City shall have the authority to report the payment history to other utility service providers. The City shall have the authority to authorize and direct the city attorney to file suit to collect amounts owed the City for utility services and charges that remain delinquent for a period of ninety (90) days or more. In the event of termination of service, deposits on the account will be applied to the final bill and the balance due, if any, will be billed to the Primary Applicant. Likewise, refunds will be paid to the Primary Applicant. All applicants, secondary applicants and responsible adults are subject to provisions of this document. I (we) certify that the information provided in this document is true and correct to the best of my (our) knowledge.

The standard residential deposit received by the City of Burnet in the sum of \$200.00 (subject to adjustment in accordance with Sec. 110-24 of the Code of Ordinances) or \$50.00 for refuse or garbage collection only, as a security to guarantee the payment of any and all indebtedness from the Consumer to the Utilities Department of the City of Burnet, Texas, including, without limitation, indebtedness for electric, water sewage & trash services, merchandise and/or any other service regularly billed with the utility service bill. Consumer agrees to pay the City, at its office, for all such services furnished, according to the amount thereof as established by, and in accordance with, the standard rates of the City as from time to time established for such class of service is terminated and the Consumer is not indebted to the City for service, their security will be refunded upon request. If any part of the security is applied to the payment of an unpaid account, then the remainder will be refunded under like conditions as provided for the whole. IT IS EXPRESSLY UNDERSTOOD AND AGREED that all rights secured herein to the Consumer are personal, and that this certificate shall not become negotiable, nor subject to transfer or assignment.

CONFIDENTIAL ACCOUNT? ☐ YES ☐ NO

Information in your City of Burnet Utilities customer account record is generally considered public information under Texas Government Code, Chapter 552 (Public Information Act). However, the Texas Utilities Code, Chapter 182 (Rights of Utilities Customers), provides that a government-operated utility may not disclose personal information (address, telephone number and social security number) if the customer requests that the government-operated utility keep the information confidential.

PRIMARY APPLICANT SIGNATURE _____ DATE _____

SECONDARY APPLICANT SIGNATURE _____ DATE _____

FOR OFFICIAL USE ONLY

TYPE OF SERVICE:		☐ Trash Type of Service: _____ How Many Carts: _____
☐ Electric	☐ Water	☐ Sewer