

CITY OF BOERNE UTILITY SERVICES CONTRACT

(An incomplete application may result in the delay or non-obtainment of utility services.)

APPLICATION DATE: _____ ACCOUNT #: _____

SERVICE ADDRESS: _____ PHONE#: _____

APPLICANT'S NAME (dba): _____ ALTERNATE #: _____

BILLING ADDRESS: _____ Tax ID # / DL#: _____

CITY: _____ STATE: _____ ZIP: _____

EMERGENCY / SITE CONTACT: _____ PHONE#: _____

PROPERTY OWNER'S NAME: _____ PHONE #: _____

PROPERTY OWNER'S ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____

ELECTRIC ☐ NEW / INCREASE SERVICE (PERM) ☐ SINGLE PHASE ☐ THREE PHASE ☐ OVERHEAD ☐ UNDERGROUND AMPS _____ VOLTS _____ (200 AMP MIN. FOR PERMANENT SERVICE) ☐ TEMPORARY SERVICE ☐ RELOCATE SERVICE ☐ REMOVE SERVICE _____ PERM / TEMP ☐ PRIMARY EXTENSION ☐ METER / SERVICE POLE	POTABLE WATER ☐ METER SIZE: _____ ☐ NEW / UPGRADE SERVICE SIZE: _____ (Min. standard pipe size 3/4") ☐ RELOCATE SERVICE ☐ REMOVE / ABANDON SERVICE	SEWER ☐ NEW / UPGRADE SERVICE SIZE: _____ (Min. standard pipe size 6") ☐ RELOCATE SERVICE ☐ REMOVE / ABANDON SERVICE	GAS ☐ NEW / INCREASE SERVICE _____ BTU'S _____ PRESSURE _____ (Pressure offered – 4oz / 8oz / 2lbs) ☐ DECREASE SERVICE _____ BTU'S _____ PRESSURE _____ (Pressure offered – 4oz / 8oz / 2lbs) ☐ RELOCATE SERVICE ☐ REMOVE / ABANDON SERVICE
	POTABLE IRRIGATION ☐ METER SIZE: _____	RELCAIMED IRRIGATION ☐ METER SIZE: _____	

ELECTRIC CONTRACTOR

NAME: _____

PHONE #: _____

PLUMBING CONTRACTOR

NAME: _____

PHONE #: _____

PLAT RECORDED _____

LIVING SQUARE FT _____

Rate Classification: Any residential housing unit(s) under construction will be billed at general service rates plus tax. General service rates will remain in effect until Certificate of Occupancy is issued AND a residential application is completed. IF RESIDENTIAL OCCUPANT FAILS TO APPLY FOR RESIDENTIAL SERVICE, THE CITY WILL NOT BE RESPONSIBLE FOR INCORRECT RATE CLASSIFICATION.

Applicants or Customers inside and outside the incorporated area of the City of Boerne, but within the City of Boerne Utilities' service area must comply with all applicable ordinances pertaining to utility services and rates, electrical and plumbing ordinances, building ordinances, inspection ordinances and any other ordinances pertaining to public safety.

____ Applicant(s) hereby desires that their telephone number(s) and address(es) on this account be confidential to the extent provided by law.

____ Applicant(s) has received the Natural Gas Customer Notification regarding customer gas piping responsibilities.

OWNER SIGNATURE

OWNER NAME (PRINTED)

DATE

EMAIL ADDRESS

APPLICANT SIGNATURE
(If different than owner)

APPLICANT NAME (PRINTED)

DATE

EMAIL ADDRESS

****PLEASE READ AND ACKNOWLEDGE ON REVERSE SIDE****

- I/We (Applicant(s)) understand that Impact Fee(s) and deposits are due at the time of application.
- I/We do hereby make application for the services indicated on my/our City of Boerne Utility Services Contract and agree to pay for the same at the current published rates on or before the due date printed on the monthly bill at one of these locations:
 - Utilities Customer Care Office, 447 N. Main St.
 - Drive-up Depository, 447 N. Main St.
- I/We understand that I/we will be billed service connection fee(s), which will be due on the same date as other billed services. If service is disconnected due to non-payment, a re-connection fee must be paid and, if deposits have been refunded, a new deposit shall be required before service is restored.
- I/We agree to maintain the required deposits and to make such additional deposits as required due to additional service, increase in billing, or failure to pay. If a satisfactory payment record is maintained, the utility will refund (after a specified period of time and upon proper request) deposit(s) [Residential accounts 12 months; Commercial accounts 36 months]. Service may be disconnected for failure to pay for service or for failure to maintain deposits.
- I/We agree that I/we shall be responsible for the payment of all costs, including but not limited to attorney's fees, collection agency fees and charges, court costs, notification and mailing costs, and any other costs, fees or charges incurred by the City if I/we fail to pay the bills for utility services on a timely basis.
- I/We understand that if I/we require any service(s) reinstalled at this location in the future, I/we must apply for new service(s) and pay for all new service(s) reconnection fee(s).
- I/we understand that the City shall not be liable for failure to supply service when such failure is not due to negligence on the part of the utility, or is due to the elements, fire, strikes, shutdowns necessary for repairs, or similar causes.
- I/We understand that tampering with meters is a violation of City Ordinance and violators are subject to immediate disconnection, prosecution, and reimbursement to the City for all expenses incurred. Customers are responsible for intentional or malicious tampering or vandalism of the City's meters and equipment at their service location.
- I/We understand that the Customer Care and Billing Manager will handle customer redress (dispute of any billing).
- I/We agree to furnish permanent easement for construction and maintenance of necessary lines, equipment, poles, and apparatus as set out in this contract, to serve the indicated service location as well as to extend service to applicants on adjacent or adjoining properties. I/We understand that I/we am/are responsible for keeping the utility easement clear for utility department access at all times, that I/we am/are subject to all rules, policies and ordinances which might be passed or are presently the policies of the City of Boerne Utilities; and as customer(s) assume responsibility for payment of services indicated.
- I/We agree to provide the agents and employees of the City of Boerne access to the utility lines, equipment, and/or appurtenances located upon my property at all reasonable times for the purpose of meter reading, maintaining, operating and/or removing its meters and property and at all times for emergency purposes. I/We further agree to keep all easements clear and unobstructed and shall place no structures, equipment, or improvements within the easements or in any way interfere with the operation, maintenance and/or access by the City to said lines. The City may, as often as it deems necessary, trim trees remove obstruction, and/or clear vegetation from all easement and adjacent areas to provide adequate clearance from said lines. I/We understand that if I/we fail to provide adequate access, clearance, and protection to the City's facilities, and after proper notice, fail to comply with the requirements, my utility service will be disconnected.
- I/We hereby acknowledge that I/we have been informed of my responsibility to operate and maintain the natural gas piping and appurtenances located on the customer side of my gas meter. This includes protection of the underground piping from corrosion and physical damage. Also, I/we understand that my/our plumber will be responsible for hookup to the City gas meter and form lighting the pilots in any gas appliances.

I HAVE READ AND UNDERSTAND THE ABOVE AND HEREBY AGREE TO ABIDE BY THE TERMS AND CONDITIONS AS SET FORTH BY THE CITY OF BOERNE UTILITIES.

OWNER SIGNATURE

OWNER NAME (PRINTED)

DATE

APPLICANT SIGNATURE
(If different than owner)

APPLICANT NAME (PRINTED)

DATE