



Application for Solid Waste Services ONLY

Account Name: _____

Driver's License Number: _____ Date of Birth: _____ SSN: _____

Date to Begin Service: _____ (Available after 03/17/2026)

Service Address: _____

Mailing Address: _____

Phone: _____ Email: _____

Employer: _____ Work Phone: _____

Are you the owner or renter? _____ Is this a Residence or Business? _____

Landlord Name: _____ Landlord Address: _____ Landlord Phone: _____

Do you prefer to be contacted by cell phone, home phone, or email? _____

Do you consent to be contacted by text message about bill due dates, past due bills and cut-off warnings? (Your mobile carrier may charge for text messages.) Please respond with yes or no. _____

Do you prefer to receive your bill by mail, email, or both? _____

Quantity of solid waste carts requested (residential can have up to 2 & commercial can have up to 4): _____

Solid waste cart size requested (Choose either 94 gallon or 65 gallon cart): _____

PAYMENT is DUE the 25TH of each month to avoid a 10% penalty. If payment is still not received by the 15TH of the FOLLOWING month, the account is subject to DISCONTINUATION OF SERVICE. An administrative fee of \$25 will automatically apply. Payment may be made in person at the Municipal Building, at the drive-thru located behind the Municipal Building, in the night deposit box located near the drive-thru window, over the phone (fee applies), or via US mail (must be in the Finance office on or before the 25th to avoid the 10% penalty). An automatic debit program may also be available to you.

If an error in billing occurs, it is understood and agreed that any additional collection or refunds due will be for one year prior to the date of discovery of the error. When moving, it is the customer's responsibility to have service taken out of your name and to provide a correct forwarding address. ALL SOLID WASTE CARTS ARE TOWN PROPERTY AND NEED TO BE LEFT AT THE SERVICE ADDRESS! Final bills will be marked "final" and mailed in the next regular billing cycle. The customer is responsible for the final bill. If there are any other amounts due to the Town at this time, any credits on the account will be applied to outstanding bills.

SOLID WASTE CARTS ARE PROPERTY OF THE TOWN OF ROCKY MOUNT. PENALTIES WILL APPLY FOR DAMAGED OR STOLEN CARTS.

Town residents are assessed a monthly solid waste fee per cart for weekly pick-up. For regulations and collection schedule please visit www.rockymountva.org/solidwaste or contact the Finance Department at (540) 483-5243.

By signing below, I acknowledge that I understand the above terms and will have a monthly fee per cart:

Signature/Electronic Signature*: _____ Date Form is Completed: _____

FOR OFFICE USE ONLY: ACCOUNT NUMBER _____ CID _____ CLERK _____