

City of De Kalb, Texas
Application for Water / Sewer Services
Allow Up to 72 Hours' Notice for Connection

This form must be completed by the Applicant Only

Please Print

Name : _____

Telephone : _____

Home

Work

Cell

Co-Applicants Name : _____

Telephone: _____ Relation: _____

New Address: _____

Billing Address if Different from Physical Address: _____

Rent or Own: _____ If Rental, Name of Landlord : _____

Telephone: _____

Previous Address : _____

Street

City

State

Zip

How Long at This Address : _____

Have you ever had municipal services in De Kalb? _____ Year : _____

If yes, what name were the services listed under? _____

NOTE TO APPLICANT: Be advised that if at any time the city has a reason to believe that you had an account in any other name or were residing at a residence, where your name was on the lease agreement and the water service was in another name, and there is still an outstanding balance at the residence, that your current service will be disconnected and all balances will be due and payable before service will be reconnected.

Whose name will the Electric and/or Gas Services be listed under at the new address?

Name: _____ If different from the applicant, please list their telephone

Number : _____ Relation: _____

Information concerning Electric and/or Gas Services will be verified by the City.

Place of Employment: _____

Name

City

Telephone: _____

Bank: _____

Name

City

Date of Birth: _____

Day

Mo.

Yr.

Driver's License State : _____ # _____ Expires: _____
Id Card #: State: _____ # _____ Expires: _____

List two personal references:

Name: _____ Telephone: _____
Name: _____ Telephone: _____

IN CASE OF EMERGENCY, Contact Person:

Name: _____ Telephone: _____
Address: _____ Relation: _____

A copy of a Valid Driver's License, a State Approved ID or some form of ID, must accompany the application.

Deposits are held until service is terminated. The deposit will be applied to the final billing, with any remaining amount returned to the consumer. If you move without notice to this office, you forfeit your deposit.

Payment is due on or before the 15th of each month. Payment may be made in cash, by check, bank draft, money order, Master Card/Visa debit or credit card (you will be charged a transaction fee for this service).

I have carefully read the completed application and the information provided, by me, is true and correct. I hereby accept responsibility for payment of services and any civil action that may result from failure to do so.

I (do) (do nit) object to the City releasing personal information on my account.

Date: _____ Signature: _____
Signature: _____

City Use Only:

Deposit Amount : _____

Cash _____ Check _____

Account # _____

Termination Date: _____

Forwarding Address:

The City of DeKalb (hereafter referred to as “City”) is responsible for protecting the water supply from contamination or pollution, which could result from improper private water distribution system construction configuration. The purpose of this service agreement is to notify each customer of the plumbing restrictions that are in place to provide this protection. The City enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.

1. No direct connection between the public drinking water supply and potential sources of contamination is permitted. Potential sources of contamination shall be isolated from public water system by an air-gap or an appropriate back flow prevention device.
2. No cross-connection between public drinking water supply and a private water supply is permitted. The potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone back flow prevention device.
3. No connection that allows water to be returned to the public drinking water supply is permitted.
4. No pipe or pipe fitting that contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
5. No solder or flux that contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

II. SERVICE AGREEMENT. The following are the terms of the service agreement between the City of De Kalb (the Water System) and (the customer).

1. The City will maintain a copy of this agreement as long as the customer and/or the premises are connected to the Water System.
2. The customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the City or its designated agent prior to initiating new water service; when there is reason to believe that cross connections or other potential contamination hazards exist; or after any major changes to the water distribution. Inspection shall be conducted during the City’s normal business hours.
3. The City shall notify the customer in writing of any cross-connection or other potential contamination hazard, which has been identified during the initial inspection or the periodic inspection.
4. The customer shall immediately remove or adequately isolate any potential cross-connections and other potential contamination hazards on the premises.
5. The customer shall, at their expense, properly install, test and maintain any back flow prevention device required by the City. Copies of all testing and maintenance records shall be provided to the City.

ENFORCEMENT. If the customer fails to comply with the terms of the Service Agreement, the City shall, at its option, either terminate service or properly install, test and maintain an appropriate back flow prevention device at the service connection. Any expense associated with the enforcement of this agreement shall be billed to the customer.

Date: _____ Signature : _____
Signature : _____