



UTILITY SERVICE APPLICATION

City of Oak Ridge North
27424 Robinson Road
Oak Ridge North, Texas 77385

Tel: (281) 292-4648
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utilities@oakridgenorth.com

PLEASE PRINT

RESIDENTIAL	COMMERCIAL
Customer Name: _____	Business Name: _____
Spouse's Name: _____	Contact Name: _____
Service Address: _____ _____	Service Address: _____ _____
Billing Address: _____ (if different than service address)	Billing Address: _____ (if different than service address)
Home Phone: _____	Home Phone: _____
Work Phone: _____	Work Phone: _____
☐ OWN ☐ RENT Property Owner: _____ (if different than applicant) Address: _____ _____ Phone: _____	☐ OWN ☐ RENT Property Owner: _____ (if different than applicant) Address: _____ _____ Phone: _____
Name of authorized person(s) to make changes to your account: 1. _____ 2. _____	Name of authorized person(s) to make changes to your account: 1. _____ 2. _____ ****Certificate of Occupancy required for new businesses****

A resident may request that their address and telephone number be kept confidential. If a resident makes such a request of confidentiality, the City shall keep the address and telephone number confidential unless required or mandated by law.

YES – Request for confidentiality.

NO – Do not request confidentiality.

Customer Signature _____

Date _____

Customer's Email Address _____

REQUESTED CONNECT DATE: _____

FOR OFFICE USE ONLY

Service Rep _____ Deposit \$ _____ Date Paid _____ RN# _____

Account No _____ Applicant DL# _____

SERVICE AGREEMENT

I. PURPOSE

The City of Oak Ridge North is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure public health and welfare. Each customer must sign this agreement before the City of Oak Ridge North begins service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. PLUMBING RESTRICTIONS

The following unacceptable plumbing practices are prohibited by State regulations:

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT

The following are the terms of the service agreement between the City of Oak Ridge North (the Water System) and _____ (the Customer), who reside at _____.

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
- B. The Customer shall allow thier property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water Systems normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall immediately correct any unacceptable plumbing practice on their premises.
- E. The Customer shall, at thier expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT

If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____

EMAIL ADDRESS: _____

DATE: _____