

CITY OF SHEFFIELD LAKE

SATISFACTION SURVEY

So we may serve our citizens better, we ask that you print and complete this survey and send or drop off to:

John J. Piskura, Mayor
City of Sheffield Lake
609 Harris Road
Sheffield Lake, Ohio 44054

Which department would you like to comment on:

- | | | |
|--|---|--|
| ☐ City Hall | ☐ Service Department | ☐ Police Department |
| ☐ Water | ☐ Fire Department | ☐ Sewer |
| ☐ Building Department | ☐ Refuse | ☐ Roads |
| ☐ Parks Department | | |

Any park in particular? Please give name or location of park:

_____.

- ☐ Did you visit **in person**?
- ☐ Did you contact the department **by phone**?

Where you greeted promptly and in a friendly manner? Yes ____ No ____

Where your questions or concerns answered to your satisfaction? Yes ____ No ____

Do you know the name of the person you spoke with? _____

Further Comments:

We would appreciate your praise or your disappointments so we may serve you to the best of our ability. Please let us know

May we contact you? Yes ____ No ____

If so, please complete the following:

Your Name : _____ Phone #: _____ Best time to call: _____

Address (optional) _____