



Life Connected.

UTILITY SERVICE AGREEMENT

142 N. Ohio Street
Celina, Texas 75009
972-382-2682

Welcome to the City of Celina. We are one of the fastest growing communities in the nation. We are dedicated to quality of life, neighborhood integrity, and creating a future vision in a sustainable way, serving the ongoing needs and desires of our citizens.

Streets must always remain clean and unobstructed for the duration of the project to insure safe passage of pedestrians and emergency vehicles.

No exceptions shall be granted.

Permit # _____ Date: _____

Builders Name _____

Builders Telephone Number _____ Builders Email Address _____

SERVICE ADDRESS	CITY	STATE	ZIP CODE
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Property Owner Name _____

Billing Name _____

Billing Address _____

Billing Email and Telephone Number _____

Site Impervious Area SQ Footage _____

**Residential Meter
Size and Quantity**

1" _____
1 ½" _____
2" _____

Commercial Meter
Size and Quantity**

1" _____
1 ½" _____
2" _____

Irrigation Meter
Size and Quantity**

1" _____
1 ½" _____
2" _____

**** COMMERCIAL & IRRIGATION METER SIZE MUST MATCH APPROVED CIVIL DRAWING(S).**

I. Purpose

The City of Celina is responsible for protecting the drinking water supply from contamination and pollution which could result from improper private water distribution system construction or configuration. The purpose of this agreement is to notify each customer of the restrictions to ensure the public health and welfare. Each customer must sign the agreement before the City of Celina will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. Restrictions

The following unacceptable practices are prohibited by State regulations.

- a) No direct connection between the public drinking water supply and potential source of contamination is permitted. Potential sources of contamination shall be isolated from public water systems by an airgap or an appropriate backflow prevention device.
- b) No cross connection between public drinking water supply and private water system is permitted. These potential threats to public drinking water supply shall be eliminated at the service connection by the installation of an airgap or a reduced pressure zoned backflow prevention device.
- c) No connection which allows water to be returned to the public drinking water supply is permitted.
- d) No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- e) No solder of flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. Agreement

- The City will install water meters within five (5) business days of builder request via MyGov.
- The meter box and/or lid must be in place, uncovered, undamaged; clear of mud, water debris, and have a working area of three (3) feet around the entire meter box prior to installation. Always ensure meter is not covered and always available to City of Celina staff once meter is installed.
- Trip charges may be incurred by the homebuilder and/or property owner if for any reason the water meter cannot be installed.
- The Water System will maintain a copy of this agreement as long as the customer and/or the premises are connected to the Water System.
- The customer shall allow the property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initialing new water service; where there is a reason to believe that cross connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspection shall be conducted during the Water Systems normal business hours.
- The Water System shall notify the customer in writing if any cross-contamination or other potential contamination hazard has been identified during the initial inspection or the periodic re-inspection.
- The customer shall immediately remove or adequately isolate any potential cross contamination or other potential contamination hazards on the premises.
- The customer at their expense, properly install, test, and maintain any backflow prevention device required by the Water System. Once per year, copies of all testing and maintenance records shall be provided to the Water System.

IV. Enforcement

If the customer fails to comply with the terms of the Utility Service Agreement, the Water System shall, at its option, can terminate service and/or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

V. Payment Schedule

All Utility Bills processed and mailed to customer by the 24th of every month.

All Utility Bills due without penalty by the 10th of following month.

Ten (10) Percent Penalty added on the 17th and Disconnection Notice mailed to customer.

Disconnection of service for non-payment if not paid by the 23rd of the month.

The customer is responsible for all water that flows through the meter.

Please contact the City of Celina Utility Customer Service Department at 972-382-3345 with any questions regarding water billing.

Print: _____

Signature: _____

Date: _____