



City of Grover Beach

Administrative Services Department

Application for Water & Sewer Service

154 S. 8th St Grover Beach, CA 93433 • Phone (805) 473-4550 x2 • Email Cityhall@groverbeach.org

** Note: Water Service will start the next business day once all required documents are received. Set-up fee is applied on the first bill, Tenant Deposit is due at time of Application submission.*

Set-up Fee: \$ 130.00 (Applied on 1st Bill)
Tenant Deposit: \$ 307.00 - Cash or Check Only
Account Update Fee: \$42.00

☐ Owner ☐ Tenant ☐ Property Mgmt.
☐ ID ☐ (Deed, Escrow closing, Or Lease)

Service Address: _____

Date service is requested to begin: _____ (Date cannot be on a weekend or holiday.)

Applicant's Name: _____

Mailing Address: _____

Home Phone: _____

Work Phone: _____

Cell Phone: _____

E-Mail: _____

Driver's License: _____

Social Security #: _____

Employer: _____

Occupation: _____

Employer's Address: _____

Co-Applicant's Name: _____

Mailing address: _____

Home Phone: _____

Work Phone: _____

Cell Phone: _____

E-Mail: _____

Driver's License _____

Social Security #: _____

Employer: _____

Occupation: _____

Employer's Address: _____

By signing below, I / we agree that I/we am responsible for payment of all fees and charges generated for water and sewer service to the above property. I/we understand that if this property is rented out, I/we am financially responsible for the water service if it is under my name. I / we agree to make a refundable security deposit as specified by City resolution, to pay a set-up fee, and to abide by all regulations pertaining to the provision of water and wastewater services by the City.

Signature of Applicant: _____

Date: _____

Signature of Co-Applicant: _____

Date: _____

FREQUENTLY ASKED QUESTIONS

1. What are the rates for water usage?

Tier	Usage	Single-Family	Landscape	All Other
1	0-10 units	3.23/unit	7.27/Unit	7.00/Unit
2	11-22 units	6.68/unit		
3	> 22 units	9.62/unit		

*1 unit equals 748 gallons.

2. How can I start or cancel service?

- **Start** of service, visit www.groverbeach.org, click the “Departments” tab, click “Administrative Services” tab, then click “Utility Services.” Complete the application and submit it via mail, fax, email or in person.
- **Cancellation** of service, complete the service cancellation request form on our website and email to Cityhall@groverbeach.org. The form can also be completed and submitted in person. Please note service cancellations will not be done on a weekends or Holidays.

3. How can I pay my water bill?

- Cash in person at, City Hall : 154 South 8th Street, Grover Beach Ca 93433
- Check or Money Order through the Mail, drop box at City Hall or in person.
- Credit/Debit Cards: Visit www.groverbeach.org and click the box that says “Online Bill Pay”. *Credit/debit card Transaction fees will be applied Online and in person.*
- Auto Pay Program (payment is automatically deducted from your bank account): Customer must complete an “Automatic Bill Payment Authorization Form” available at groverbeach.org,
- Through your personal Online banking system, please reach out to your bank with any questions.
- Pay Online Portal: municipalonlinepayments.com
- Pay by Phone Portal: 877-418-5347

4. How do I make changes to my account?

- Please contact our office at cityhall@groverbeach.org to make changes to your account.
- Reminder- All CAP participants must renew annually prior to July 1st in order to receive the CAP credit.