



Good Neighbor Fund

Many members of our community face financial challenges that can make it difficult to keep up with utility bills. The Good Neighbor Fund provides temporary assistance to eligible customers who need extra support during difficult times.

Boerne Utilities offers customers the opportunity to contribute to the Good Neighbor Fund by rounding up their monthly utility payment or adding a voluntary contribution to their bill.

All donations are sent directly to Hill Country Family Services (HCFS), which administers the program and distributes funds to the pre-qualified clients based on demonstrated financial need. Individuals requesting assistance must complete an application through HCFS.

The easiest way to contribute is by setting up a recurring donation that is automatically included on your monthly utility statement. Contributions may be changed or canceled at any time.

Contributions may be tax deductible.

To participate, complete the information below and submit it with your payment in person, by mail, or via the drop box at City Hall. Customers who pay by automatic bank draft or credit card may submit the form by mail, email, or fax. Contact the Utilities Customer Care & Billing office if you have any questions or need more information at (830) 249-9511.

Date _____

Name _____

Service Address _____

Account Number _____ - _____ - _____

I would like to participate in the Good Neighbor Fund by making a monthly contribution to help support local residents in need. Please add \$_____ to my utility bill each month. I understand that this contribution will be applied monthly and may be changed or canceled at any time.

Signature _____ Date _____