



UTILITY SERVICE DISCONNECTION REQUEST

Residential or Commercial account holders may complete this form to arrange for disconnection of service. Account holders are responsible for all utility metered charges up to the disconnection date; non-metered charges will not be prorated. Any remaining balance from the deposits that were made at time of contract will be refunded, unless the balance doesn't cover the entire remaining balance, then the customer will be responsible for the outstanding balance.

Complete request forms can be turned in by one of the following:

- Faxed: (830) 663-3806
- E-mail: water@cityofnatalia.com
- Mailed to: City of Natalia Water Department, P.O. Box 270, Natalia, TX 78059
- In-person: 2078 State Hwy 132 N, Natalia, TX 78059

Account Number: _____

Account Name: _____

Service Address: _____

Disconnect Date: _____

Forwarding Address: _____

City State Zip

Contact Phone #: _____

Customer Signature: _____ Date: _____

***** For Office Use Only *****

Date Account Finaled: _____ Finaled by: _____

Deposit Amount: _____

Previous Balance Due (if any): _____

Final Bill Amount: _____

☐ OUTSTANDING BALANCE: _____

☐ REFUND DUE: _____

For Refund Request

Submitted to Accountant by: _____ Date: _____