



Email: [utilitybilling@midlothian.tx.us](mailto:utilitybilling@midlothian.tx.us)  
Phone: 972-775-7130  
Fax: 972-775-7160

## LEAK ADJUSTMENT REQUEST FORM

Customer Name on Water/Sewer Account

Service Address

Customer Contact #/E-Mail

### **PLUMBER'S STATEMENT AND/OR RECEIPTS MUST BE ATTACHED TO THIS FORM**

Please give a brief description and type of leak (i.e. toilet running, sprinkler leak, slab leak, etc.) For additional room, please use back side:

Date leak was repaired (required) \_\_\_\_\_

Customer's Signature

Date

**\*\*\*\*\* To be considered for an adjustment, there must be at least 6 month's usage history. All requests must be submitted within 90 days of the repair.** All requests will be handled on a case-by-case basis.

**\*\*ANY ADJUSTMENT IS NOT IMMEDIATE AND COULD TAKE UP TO 2 BILLING CYCLES FOR REVIEW. \*\***

Office Use Only:

Date Received: \_\_\_\_\_ Walk-In      Mail      Night Box      E-Mail      Fax

Account # \_\_\_\_\_