

DATE BEGIN: _____ ACCT#: _____ FINAL OUT DATE: _____
READING: _____ METER #: _____ FINAL READING: _____

**TOWN OF EDGECLIFF VILLAGE
WATER/SEWER DEPARTMENT**

CUSTOMER'S NAME: _____ DATE: _____

SPOUSE'S NAME: _____ NO. OF PEOPLE AT ADDRESS: _____

SERVICE ADDRESS: _____ SERVICE DATE: _____

BILLING ADDRESS: _____

PREVIOUS ADDRESS: _____

CUSTOMER'S DRIVERS LICENSE #: _____ SS#: _____

SPOUSE'S DRIVERS LICENSE #: _____ SS#: _____

HOME PHONE #: _____ LISTED: _____ UNLISTED: _____

CUSTOMER'S EMPLOYMENT: _____ PHONE#: _____

SPOUSE'S EMPLOYMENT: _____ PHONE#: _____

IF BUYING, MORTGAGE CO.: _____

IF RENTING, PROPERTY OWNER'S NAME: _____

PROPERTY OWNER'S ADDRESS: _____

TYPE OF REFUSE PICK-UP: CURB (carry out) _____ VALET (back door pick-up) _____

DO YOU OR ANYONE IN YOUR HOUSEHOLD HAVE A DISABILITY THAT WOULD REQUIRE SPECIAL ARRANGEMENTS TO FULLY PARTICIPATE IN TOWN SERVICES, FUNCTIONS, MEETINGS, ETC.? _____ PLEASE DESCRIBE: _____

REQUEST FOR CONFIDENTIALITY OF PERSONAL INFORMATION (OPTIONAL)

I, _____, REQUEST THAT THE TOWN OF EDGECLIFF VILLAGE KEEP MY/OUR ADDRESS(ES), _____, (PLEASE PRINT SERVICE AND MAILING ADDRESS, IF APPLICABLE), THE TELEPHONE NUMBER(S) AND THE SOCIAL SECURITY NUMBER(S) OF EVERYONE IN MY HOUSEHOLD CONFIDENTIAL AS PROVIDED BY H.B. 859 ENACTED BY THE 93RD LEGISLATURE OF THE STATE OF TEXAS. I UNDERSTAND THAT STATE LAW AUTHORIZES THE TOWN TO PROVIDE THIS INFORMATION TO SPECIFIED AGENCIES REGARDLESS OF THIS REQUEST FOR CONFIDENTIALITY. I UNDERSTAND THAT THIS REQUEST WILL BECOME EFFECTIVE IMMEDIATELY AND RECORDED BY THE TOWN OF EDGECLIFF VILLAGE.

(SIGNATURE OF ACCOUNT HOLDER)

REVISED 11/01/00

PLEASE COMPLETE IF YOU ARE 60+ YEARS OLD (SHOW DRIVERS LICENSE)
WE NEED TO MAKE A COPY OF YOUR D.L.

DELAY OF PENALTY ON CERTAIN UTILITY BILLS. THE LEGISLATURE ENACTED HOUSE BILL NO. 670 WHICH REQUIRES A UTILITY TO DELAY THE PAYMENT OF A BILL, WITHOUT PENALTY, TO AN ELIGIBLE ELDERLY PERSON UNTIL THE 25TH DAY AFTER THE DATE ON WHICH THE BILL IS ISSUED. "ELDERLY PERSON" IS DEFINED AS A PERSON WHO IS 60 YEARS OF AGE OR OLDER. THE \$ 20.00 PENALTY ON YOUR UTILITY BILL WILL BE DELAYED UNTIL THE 25TH OF EACH MONTH IF YOU REQUEST THE DELAY AND SHOW PROOF OF AGE.

(SIGNATURE OF ACCOUNT HOLDER)

IN CASE OF EMERGENCY, NOTIFY: _____

PHONE NUMBER(S): _____

(SIGNATURE OF ACCOUNT HOLDER)

TO BE COMPLETED BY WATER/SEWER DEPARTMENT

ACCOUNT NUMBER _____ DATE SERVICE COMMENCED _____

AMOUNT OF DEPOSIT _____ CASH _____ CHECK # _____

WATER/SEWER ADMINISTRATION EMPLOYEE

DATE ENTERED INTO COMPUTER



SERVICE AGREEMENT

I. PURPOSE. The Edgecliff Village Water System is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Edgecliff Village Water System will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. PLUMBING RESTRICTIONS. The following unacceptable plumbing practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between the Edgecliff Village Water System and _____.

- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.

- D. The Customer shall immediately correct any unacceptable plumbing practice on his premises.
- E. The Customer shall, at his expense, properly install, test and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____

DATE: _____

WITNESS (SIGNATURE)

PRINTED

DATE