

City of Toledo Water & Sewer Service Acknowledgment Form

Customer Name: _____

Service Address: _____

Account Number: _____

By signing this form, I acknowledge that I have received and reviewed the Water & Sewer Fact Sheet provided by the City of Toledo. I understand the information contained therein, including the following key policies regarding water and sewer service charges:

1. Base Rate Charges:

- I understand that property owners are responsible for the base rate charges for water and sewer services, even if the property is unoccupied.
- The base rate remains applicable while the house is on the market or when a tenant is no longer living on the property, regardless of whether the water service is turned on or off.

2. Billing & Responsibility:

- I acknowledge that billing remains under the property owner's name and that it is my responsibility to ensure timely payment of charges.
- If I sell the property, I must notify the City of Toledo to update the account records accordingly.

3. Discontinuation of Service:

- I understand that requesting a shutoff of water service does not eliminate the base rate charges.
- If I wish to disconnect water service permanently, I must comply with all applicable city regulations and request the appropriate disconnection process.

4. Delinquent Accounts & Penalties:

- Failure to pay charges may result in penalties, liens, and potential disconnection of service as per city regulations.
- I acknowledge that I am responsible for being aware of when my bill is due. The City is not responsible for lost or damaged bills by the US Postal Service.

Bills are generated on the 1st of every odd month and are due by the last day of the month.

Customer Acknowledgment & Signature

Customer Signature: _____ Date: _____

City Representative Signature: _____ Date: _____