



RESIDENTIAL APPLICATION FOR
WATER, SEWER, AND TRASH SERVICE
Per Chapter 70 – UTILITIES, CODE OF ORDINANCES
TOWN OF FLOWER MOUND, TEXAS

Today's date: _____ Service effective date (no weekends or holidays): _____

Service Address: _____ City _____ Zip _____

Name(s) on Account: 1) _____ 2) _____

Home/Cell Phone: 1) _____ 2) _____

Date of Birth: 1) _____ 2) _____

Social Security No: 1) _____ 2) _____

Driver's License No:
(Copy Required): 1) _____ State _____ 2) _____ State _____

Billing Email Address: _____

Please add our email address (utilities@flowermound.gov) to your email contact list.

If you would prefer to receive bills via US Mail instead initial here: _____

Mailing address (if different): _____ City _____ Zip _____

Name of a friend/relative to contact in case of an emergency: _____ Ph: _____

One (1) trash and one (1) recycling cart is included with your monthly service.

If **ADDITIONAL** carts are requested please indicate the number of carts you would like below:

95-gallon trash container (additional monthly charge \$10.03) _____ Recycle container (additional monthly charge \$1.48) _____

Check here if you are at least 65 years of age: _____ (To qualify for Senior Citizen Discount for trash service)

House Bill 872 prohibits a government-operated utility from disclosing a customer's personal information (defined as an individual's address, telephone number, social security number) as well as information relating to the volume or units of utility usage, or the amounts billed to or collected from the customer unless the customer requests that the information be disclosed. Therefore, please indicate below if you want this information to be disclosed to the public. DO YOU WANT YOUR RECORDS RELEASED? YES _____ NO _____

I understand that if a payment is made after the due date there is a 10% penalty added to the account. I understand that if service is disconnected for any reason, an additional deposit will be required equal to one-sixth of the last twelve months billings. I understand that the \$15.00 SERVICE CHARGE will be on my 1st bill. I understand that if a Letter of Credit is not received prior to my first bill that I will be billed for a deposit of \$60.00 over 1, 2, or 3 months (please choose _____ months). I understand that once I am billed for the deposit that a Letter of Credit will not be accepted.

REQUIRED SIGNATURE: 1) _____ 2) _____

*** INCLUDE A COPY OF THE GOVERNMENT ISSUED IDENTIFICATION***

Notes:

(For Office Use Only)

ACCOUNT # _____

Date processed _____

Indemnity Waiver Rec'd _____

LOC Rec'd _____

W/O # _____

To be billed Deposit: _____

To be billed-Service fee: _____

Completed by: _____

2121 Cross Timbers Rd * Flower Mound, Texas 75028 * Office 972/874-6010 * Fax 972-874-6491 * TDD 1-800-RELAY-TX

Email: utilitybilling@flowermound.gov



Indemnity Waiver

I _____ do hereby waive my right to be present during the time in which the Town of Flower Mound shall commence water meter connections for the address commonly known as

_____.
(Service address)

I hereby indemnify and hold harmless the Town of Flower Mound, its agents, and employees from and against any and all claims, damages, losses and/or expenses, including, but not limited to, attorney fees arising out of or resulting from any negligent performance of water connections services on the property referenced herein.

Signed this _____ day of _____, 20 ____.

(SIGNATURE)

**Please return the completed application, signed waiver,
and a copy of a valid U.S. government issued picture ID of all parties listed on the
account to our office
by email: utilitybilling@flowermound.gov or if time permits by mail to:**

**Attn: Utility Billing
Town of Flower Mound
2121 Cross Timbers Road
Flower Mound, TX 75028**

Be aware that the waiver is so that the Town of Flower Mound employees can turn the service on without anyone being present. It is in your best interest to ensure that all faucets, both inside and out, have been shut off completely. Otherwise, the Town of Flower Mound employees will have to disconnect the service due to water running and a delay in connection will be unavoidable.

Unless all the necessary information is received the application cannot be processed

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