



**CITY OF NATALIA UTILITY DEPARTMENT**  
**2078 State Hwy 132 N ♦ P.O. Box 270 ♦ Natalia, TX 78059**  
**Phone (830) 663-2926 ♦ Fax (830) 663-3806 ♦ Email: water@cityofnatalia.com**

**APPLICATION / CONFIDENTIALITY REQUEST FORM FOR UTILITY SERVICES**

☐ **RESIDENTIAL**      ☐ **COMMERCIAL**

(Please Print)

Application Date: \_\_\_\_\_ Service Connection Date: \_\_\_\_\_

Service Location Address: \_\_\_\_\_

Application Name: \_\_\_\_\_ Co-Applicant: \_\_\_\_\_

Business Name: \_\_\_\_\_ Tax ID# \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Email Address: \_\_\_\_\_ Phone Number: \_\_\_\_\_

I prefer to receive my bill via (choose one):      Email      U.S. Mail

**Commercial Customers ONLY**

Size of Front Load Garbage \_\_\_\_\_ Cubic Yard – Pickups per week (circle one) Once (1) or Twice (2)

**\*\*A copy of a valid state issued identification is required for services to be connected\*\***

Are you the property owner or renter/tenant?      ☐ Property Owner      ☐ Renter/Tenant

- **Property Owners will need to provide the recorded warranty deed/deed of trust as proof of ownership (Property Tax Receipt are not accepted as proof of ownership).**
- **Renters/Tenants will need to provide the rental/lease agreement, signed by both parties.**

In case of emergency, the City Office may contact:

Contact Person Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

**Application Agreement:** In consideration thereof, I hereby make application for utility services to be established and adopted by the City Council of the City of Natalia. All applicants must execute this agreement before any services are provided. I understand that I will be held responsible for the payment of all bills rendered for water, sewer and garbage services provided at the premises, until written notice is given by the applicant to the City of Natalia for the disconnection or cancellation of services.

**Confidentiality of Customer Information:** Utility Code, Sec 182.052 provides that at Government-Utility that provides water, wastewater, sewer, gas, garbage, electricity or drainage service shall provide option to the customer to discuss personal information, being an individual's address, telephone number, social security number or any information relating to volume or units of utility usage or amounts billed to or collected from the individual, if the customer requests their information to be disclosed. **Information Disclosed:** A government-operated utility may only disclose information related to customers volume or units of utility usage or amounts billed or collected if the primary source of water for such utility is a sole-source designated aquifer; or to an official or employee of the state, political subdivision, an employee of the city performing its duties, consumer reporting agency, contractor subcontracted by the city providing services to the utility, or by another entity that provides that utility herein provided for compensation.

☐ I wish for my account information to be released to any member of the public upon written request.

**I READ AND UNDERSTAND THE TERMS PROVIDED, AND UPON MY SIGNATURE ACKNOWLEDGES THAT THIS APPLICATION BECOMES A BINDING CONTRACT BETWEEN THE CITY AND APPLICANT.**

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Co-Applicant Signature

\_\_\_\_\_  
Date

SERVICE AGREEMENT

I. **PURPOSE.** City of Natalia is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before City of Natalia will begin service. In addition, when service to an existing customer has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State Regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection, which allows water to be returned to the public drinking water supply, is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between City of Natalia (the Water System) and \_\_\_\_\_ (the Customer).

- A. The Water System will maintain a copy of this agreement as long as the customer and/or the premises is connected to the Water System.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard, which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

ACCOUNT NO. \_\_\_\_\_