



201 E Main St / PO Box 546
Olney, TX 76374
Phone: (940) 276-2011
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APPLICATION FOR WATER, GARBAGE & SEWER SERVICES

SERVICE ADDRESS: _____ ACCOUNT#: _____

DEPOSIT ☐ RESIDENTIAL (\$150) ☐ COMMERCIAL (\$300)

DATE OF SERVICE: _____ CASH, CHECK, MONEY ORDER OR
CREDIT/DEBIT CARD

NAME OF PRIMARY ACCOUNT HOLDER: _____

SOCIAL SECURITY#: _____ IDENTIFICATION#: _____ STATE: _____

PHONE#: _____ EMAIL: _____

NAME OF SPOUSE: _____

SOCIAL SECURITY#: _____ IDENTIFICATION#: _____ STATE: _____

PHONE#: _____ EMAIL: _____

MAILING ADDRESS (IF DIFFERENT): _____

EMERGENCY CONTACT (NOT LIVING IN HOUSEHOLD): _____

PHONE#: _____ RELATIONSHIP: _____

ADDRESS: _____

ADULTS IN HOUSEHOLD (16+)

NAME: _____

NAME: _____

ANY PREVIOUS OLNEY ADDRESSES: _____

SIGNATURE: _____ DATE: _____

** ALL OUTSTANDING/DELINQUENT ACCOUNTS MUST BE SATISFIED **

City of Olney, Texas
Utility Service Agreement
(Adopted 8/28/2017)

1. PURPOSE.

The City of Olney is responsible for protecting the drinking water supply from contamination or pollution which could result from improper system construction or configuration on the retail connection owner's side of the meter. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The public water system enforces these restrictions to ensure the public health and welfare. Each retail customer must sign this agreement before the City of Olney will begin service. In addition, when service to an existing retail connection has been suspended or terminated, the water system will not reestablish service unless it has a signed copy of this agreement.

2. RESTRICTIONS.

The following unacceptable practices are prohibited by State regulations.

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention device.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an airgap or a reduced pressure zone backflow prevention device.
- c. No collection which allows water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- e. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any collection which provides water for human use.

3. SERVICE AGREEMENT.

The following are the terms of the service agreement between The City of Olney ("The City") and the water customer signing this agreement ("The Customer").

- a. The City will maintain a copy of this agreement as long as The Customer and/or the premises is connected to The City's water system.
- b. The Customer shall allow his property to be inspected for possible cross-collections and oilier potential contamination hazards. These inspections shall be conducted by the City or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the City's normal business hours.
- c. The City shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- d. The Customer shall immediately remove or adequately isolate any potential cross connections or other potential contamination hazards on his premises.
- e. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by The City. Copies of all testing and maintenance records shall be provided to The City.

4. ENFORCEMENT.

If the Customer fails to comply with the terms of the Service Agreement, The City shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

5. COLLECTION.

If your closed account has a delinquent balance in excess of ninety days (120 days) it will be turned over to Collections. In the event that this happens, a thirty percent (30%) fee will be added on to the delinquent balance to cover the costs associated with such action.

6. SIGNATURE.

I understand and agree to abide by the terms, conditions, rules, and regulations set out in this Service Agreement.

CUSTOMER SIGNATURE

DATE

PRINTED NAME

CITY EMPLOYEE